Code: 9E00305c

## MBA III Semester Regular and Supplementary Examinations April 2014

## TRAINING AND DEVELOPMENT

(For students admitted in 2010, 2011 and 2012 only)

Time: 3 hours Max. Marks: 60

Answer any FIVE questions
All questions carry equal marks

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- 1 What is training? Describe the training process of an executive training program.
- 2 Development is for career progression of an employee. How does development activity benefits the organization? Explain.
- 3 (a) Describe the roles and responsibilities of the training manager.
  - (b) What is benchmarking? How does a training manager create benchmarking for a training program?
- What is strategy? Discuss the importance of training strategy with respect to cost benefit analysis.
- 5 Discuss different steps in conducting a training need assessment.
- 6 Describe the key factors in designing a training program.
- 7 Write short notes on the following:
  - (a) In-basket exercise.
  - (b) Brainstorming.
  - (c) Syndicate method.
  - (d) Sensitivity training.
- 8 Describe the Krickpartick's training evaluation model.

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